The Bursar’s Office

Billing Payments Refunds

Presenter: Laura Raile
Tuition is due August 31

We *do not* accept debit or credit cards.
Two Separate Portals

PARENTS – CUBill&Pay
• View and pay bill online
• View current detail
• Access CUBill&Pay through http://bursar.colorado.edu

STUDENTS – MyCUInfo
• View and pay bill online
• View current detail
• Sign-up for direct deposit
• Sign-up for two-payment plan
• Give others bill access (authorize a payer)
• Select/Waive health insurance
• Authorize COF (in-state students)
• The university account belongs to the student
• Bursar’s Office cannot discuss your student’s account without authorization from student
• With approval, others can access grades and schedule
Authorized Payer vs. FERPA Parental Access

**AUTHORIZED PAYER**
- Allows bursar staff to speak with you about the student’s finances only
- Gives you access to the bill
- Receive e-mails when bill is available
- Can be anybody
- Student needs to take action [online](#) at MyCUInfo

**FERPA ACCESS**
- Allows CU staff to talk to you about the student’s entire educational record
- Check list for what information is authorized
- No bill notification e-mail
- Student needs to take action [in person](#) at the Registrar’s Office.
What is the difference?

**CUBill&Pay**
- Authorized payers have access to finances *only*
- See updated balances daily
- Receive an e-mail when bill is available
- Make and view history of online payments

**MyCUInfo**
- Students will be able to access their bill at anytime
- See updated balances daily
- Students will have access to their grades and schedule information
- Can make payments directly in the portal
E-mail notification from bursar@colorado.edu

- Will show the balance due and due date
- A link to log in to CUBill&Pay
- How to make a payment and where to send it
- How to contact us if you have questions

Student will receive a similar e-mail when bill is ready.
Authorized Payer Login

To access this site, you need to be set up as an "Authorized Payer." Your student also needs to give you the temporary (old) password that he or she created.

Instructions for first-time users:
Main Campus  
Continuing Education (UCBCE)

Please enter your login name and password in the fields below and then click the "Login" button. Please note login names and passwords are case sensitive.

Login Name:  
Password:  

Forgot Login Name  
Forgot Password

Log in  Reset

User Information is protected. Unauthorized access is prohibited.

The CUBill&Pay System requires the use of Microsoft® Internet Explorer 5.0 or newer or Netscape® Navigator 6.0 or newer that support JavaScript, Cascading Style Sheets (CSS), Cookies, and Secure Sockets Layer (SSL).
Welcome to CUBill&Pay

Through CUBill&Pay, you are conveniently able to:
- view, print or email your current and past tuition and fee billing statements
- make payments on your student's account
- save your banking information for future use under Payment Profiles
- view mandatory user preferences and maintain privacy question
- see all online payments made to your student's account

Please choose from the list of options located in the column to the left.

Questions about tuition, fees, payments, or refunds?
Main Campus Bursar's Office: bursar@colorado.edu or 303-492-5381
Continuing Education Bursar's Office: cebursar@colorado.edu or 303-492-2212

Questions about scholarships, loans, or grants?
Office of Financial Aid: finaid@colorado.edu or 303-492-5091

Please do NOT pay here if you are a 3rd party sponsor (any entity billed directly by the university). Please call (303)492-4369 (Main Campus) or (303)492-0345 (Continuing Education) for inquiries about 3rd party sponsors.

Addresses for mailing your payment if not paying online:
Main Campus Payment Mailing Information
Continuing Education Payment Mailing Information
Welcome to CUBill&Pay

You can conveniently:
- view, print or email your current and past tuition and fee billing statements
- make payments on your student's account
- update banking information for future use under Payment Profiles
- view account balances, preferences and maintain privacy question
- see all payments made against your student's account
Please choose your link from the column to the left.

Questions about tuition, billing:
Main Campus Business Office
Continuing Education Business Office

Questions about scholarships, loans, or grants:
Office of Financial Aid: faaid@colorado.edu or call (303)492-4369 (Main Campus) or (303)492-0345 (Continuing Education)

Please do NOT pay here if you are a 3rd party sponsor (e.g., call (303)492-4369 (Main Campus) or (303)492-0345 (Continuing Education)

Addresses for mailing your payment if not paying online:
Main Campus Payment Mailbox Information
Continuing Education Payment Mailbox Information
Account Summary

Click on Select Action for your options.

<table>
<thead>
<tr>
<th>Account</th>
<th>Due Date</th>
<th>08/31/11</th>
<th>Amount Due</th>
<th>$9,833.00</th>
<th>Statement Date</th>
<th>08/01/11</th>
<th>Statement Balance</th>
<th>$9,833.00</th>
<th>Current Balance</th>
<th>$9,833.00</th>
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</thead>
<tbody>
<tr>
<td>Boulder Tuition and Fees</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Statement Date</td>
<td>08/01/11</td>
<td>Statement Balance</td>
<td>$9,833.00</td>
<td>Current Balance</td>
<td>$9,833.00</td>
</tr>
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<td>UCBCF Tuition and Fees</td>
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<td></td>
<td></td>
<td></td>
<td>Statement Date</td>
<td>08/01/11</td>
<td>Statement Balance</td>
<td>$9,833.00</td>
<td>Current Balance</td>
<td>$9,833.00</td>
</tr>
</tbody>
</table>

Click [here](#) for an explanation of amounts, balances, and dates.

Questions about tuition, fees, payments, or refunds?
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Continuing Education Bursar's Office: cebursar@colorado.edu or 303-492-2212

Questions about scholarships, loans, or grants?
Office of Financial Aid: finaid@colorado.edu or 303-492-5091

UCBCE is University of Colorado at Boulder Continuing Education. If you are enrolled for classes at Continuing Education, UCBCE tuition is charged in addition to your main campus bill.
Select Action

Account Status
Current Statement
Statement History
Make Payment

Click [here](#) for an explanation of amounts, balances, and dates.

Questions about tuition, fees, payments, or refunds?
Main Campus Bursar’s Office: bursar@colorado.edu or 303-492-5381
Continuing Education Bursar’s Office: cebursar@colorado.edu or 303-492-2212

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UCBCE is University of Colorado at Boulder Continuing Education.
If you are enrolled for classes at Continuing Education, UCBCE tuition is charged in addition to your main campus bill.
Current Statement

Below is the monthly statement.

- For the most up-to-date balance, select "Account Status" from the dropdown list.
- To make a payment, please select "Make Payment" from the dropdown list.

(Online payments are due before 12:00 midnight Mountain Time on the designated due date.)

- To view statement history, please select "Statement History" from the dropdown list.
- To see details about fees, please visit the appropriate website:
  - Main Campus Bursar's Office
  - Continuing Education Student Fees
- To mail a payment:
  1. Click on the PDF file below located to the right of the "Issue date."
  2. Print a copy of the statement.
  3. Detach the upper portion of the bill and send with your payment to the listed address.

Account: Boulder Tuition and Fees

Fee detail: www.colorado.edu/bursar
For dispute rights concerning tuition and fee charges, refer to:
www.colorado.edu/bursar/info/dispute.html

Issue date is Sat, Mar 26, 2011  

Please click here to view a printable version of this E-Bill

<table>
<thead>
<tr>
<th>Student ID</th>
<th>Activity Through</th>
<th>Billing Hours</th>
<th>Amount Due</th>
<th>Due Date</th>
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<td>08/01/11</td>
<td>4,276.19</td>
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<td>08/31/11</td>
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</table>

ACCOUNT SUMMARY

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>Charges</th>
<th>Credits/Payments</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/01/11</td>
<td>PSYC Course Fee</td>
<td>5.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Student Information System Fee</td>
<td>7.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Career Services Fee</td>
<td>9.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Arts &amp; Cultural Enrichment Fee</td>
<td>10.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>A&amp;S Tech (ASSET) Fee</td>
<td>15.84</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Athletic Fee</td>
<td>28.50</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Student Computing Fee</td>
<td>67.24</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Student Bus And Bike Programs</td>
<td>71.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Capital Construction Fee</td>
<td>200.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Spring Student Fees</td>
<td>353.61</td>
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</tr>
<tr>
<td>08/01/11</td>
<td>College Opportunity Fund Sorn</td>
<td>744.00</td>
<td>-746.00</td>
</tr>
</tbody>
</table>
ACCOUNT SUMMARY

University of Colorado
Boulder
Statement of Account

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>Charges</th>
<th>Credits/Payments</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/01/11</td>
<td>Club Sports Fee</td>
<td>4.75</td>
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</tr>
<tr>
<td>08/01/11</td>
<td>PSYC Course Fee</td>
<td>5.00</td>
<td></td>
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<td>78.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Capital Construction Fee</td>
<td>200.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Permit SAS92373</td>
<td>331.50</td>
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<tr>
<td>08/01/11</td>
<td>Fall Student Fees</td>
<td>340.22</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Student Gold Insurance Plan</td>
<td>1,215.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Tuition Fall UMGR Res</td>
<td>4,580.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>Reg Room &amp; Board</td>
<td>5,639.00</td>
<td></td>
</tr>
<tr>
<td>08/01/11</td>
<td>College Opportunity Fund Fall</td>
<td>744.00-</td>
<td></td>
</tr>
</tbody>
</table>

Billing Hours: 12.0
Activity Through: 08/01/11
Amount Due: $11,677.05
Date Due: 08/31/11

ANTICIPATED AID

<table>
<thead>
<tr>
<th>Aid Year</th>
<th>Term</th>
<th>Description</th>
<th>Expiration Date</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2012</td>
<td>2011 Fall</td>
<td>Fed Subsidized Stafford Loan</td>
<td>09/11/2011</td>
<td>1,200.00</td>
</tr>
<tr>
<td>2011</td>
<td>2010 Fall</td>
<td>Federal PLUS (Parent) Loan</td>
<td>09/11/2011</td>
<td>7,000.00</td>
</tr>
</tbody>
</table>

Total Anticipated Aid: 8,200.00

MESSAGES

Log in to MyCUInfo to select or waive university sponsored health insurance. You have a hold on your account. Please log into MyCUInfo to view important information about your account.
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<tr>
<td>08/01/11</td>
<td>College Opportunity Fund Fall</td>
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<td></td>
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**Billing Hours** | **Activity Through** | **Amount Due $11,787.05 Date Due 08/31/11**

**ANTICIPATED AID**

<table>
<thead>
<tr>
<th>Aid Year</th>
<th>Term</th>
<th>Description</th>
<th>Expiration Date</th>
<th>Amount</th>
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<tbody>
<tr>
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<td>Fed Subsidized Stafford Loan</td>
<td>05/11/2011</td>
<td>1,200.00</td>
</tr>
<tr>
<td>2012</td>
<td>2011 Fall</td>
<td>Federal PLUS (Parent) Loan</td>
<td>09/11/2011</td>
<td>7,000.00</td>
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</table>

**Total Anticipated Aid** 6,200.00

**MESSAGES**

Login to MyCUInfo to select or waive university sponsored health insurance.

You have a hold on your account. Please log into MyCUInfo to view important information about your account.
The importance of paying on time

- Tuition is due August 31
- Tuition is due at 5:00 pm MT on due dates (midnight if paid online)
- Avoid late and service fee charges (1% of unpaid balance + $50+)
- This is your student’s bill, it will affect them
Making Payments

• Two-payment plan (2nd pmt due October 5)
• CUBill&Pay (online) – easiest, fastest way
• Mail in your payment – address found on bill or on website
• In person at the Bursar’s Office – Regent
• Other (529 plans, wired payments, express payments, drop boxes, from your bank)
Let’s talk about refunds

Reasons a student might get a refund

- Financial aid pays more than amount billed
- Dropping a class (course fees)
- Bill is overpaid
- Late application of scholarship/aid

Please note: new charges may appear after a refund is issued
Let’s talk about refunds

Direct Deposit Required:
- Students will need to have a bank account
- They can set it up through MyCUInfo
- Runs every weeknight
- First Financial Aid deposit – August 18

Parent PLUS Refunds:
- Gets to student faster
- No direct deposit for parents
College Opportunity Fund (COF)

- Colorado undergraduate in-state students
- Apply once in a lifetime at COF website
- Authorize at registration (lifetime option)
- Verify $62 per credit hr COF stipend is on bill
- The stipend is per credit hour
- 145 credit maximum
- Deadlines
  - Add class by 9/9/2011 by 5:00pm
  - Authorize by 12/15/2011 by 11:59pm
## 2011 Tuition Rates – In-state Undergrad

<table>
<thead>
<tr>
<th>Credit Hours</th>
<th>A&amp;S/Other</th>
<th>Business</th>
<th>Engineering</th>
<th>Journ/Music</th>
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<tr>
<td>Voucher</td>
<td>COF</td>
<td>Student</td>
<td>Total</td>
<td>Student</td>
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<td>(after COF)*</td>
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</table>
Guaranteed Tuition

- Four years of fixed tuition for out-of-state students
- Does not include fees or housing
- Fall 2011 through Summer 2015
- Switching colleges provision
# 2011-12 Tuition Rates
**Undergraduate Out-of-state**

<table>
<thead>
<tr>
<th>OUT-OF-STATE</th>
<th>Per Semester</th>
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<td></td>
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<td>Group E 09-10</td>
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<td>Group F 10-11</td>
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<tr>
<td>Group G 11-12</td>
<td>14,425</td>
<td>16,200</td>
</tr>
</tbody>
</table>
How we communicate with your student

- MyCUInfo
  - Financial Section/Billing Tab
- Personalized E-mails
- Buff Bulletins
- Bursar website
- Office staff availability
- Colorado.edu e-mail address
New Students and Parents

Welcome! Here are direct links to information on our website that you will find helpful.

- New Student Checklist
- Money Matters for Parents
- Common Questions from Parents
- How-To's
- Bill Estimator
- Payment Methods
Parents as Partners – Talk to your students!
Please…We count on it!

- Go to Resources section of our website and click “New and Transfer Student Checklist” to set up account.
- Emphasize the importance of reading
- Bursar e-mails – we never spam
- Get your CUBill&Pay wristband
- Pay by due date – August 31
- Review our website regularly:
  - http://bursar.colorado.edu