“Campus Essentials”
Parent Information Panel

Hosted By George “Barney” Ballinger
Director, Office of Parent Relations
Overview

• Presentations
  - Registrar
  - Wardenburg Health Center
  - Bursar
  - Parking and Transportation Services (PTS)

• Question and Answer Session

Please note...copies of this and other orientation presentations are available on the web at http://parents.colorado.edu
Services We Provide:

- Registration
- Drop/Add
- Transcripts
- Critical Deadlines
- Enrollment/Degree Verifications
- Withdrawal from the University
- Tuition Classification
- Degrees and Diplomas
- Student Record Management
- FERPA Compliance
- And more!

FERPA:

- Rights pass from parents to student upon attendance at higher education institution, regardless of age.
- Parents must be authorized by student to access records or prove dependency with current 1040 tax form.
- Student can submit a Student Permission Form in person with valid photo ID.
- Privacy or Non-Disclosure status withholds directory information.

www.colorado.edu/registrar  303-492-6970
College Opportunity Fund (COF):
- Stipend for in-state undergraduate students
- Currently $75 per credit hour
- Authorize by term or for life
- Student must authorize – funding is not automatic!

Tuition Classification:
- In-state tuition highly unlikely for non-resident undergraduates
- Visit our website and click on In-State Tuition tab
- Watch video on residency guidelines
- Come by the Parent Info Fair
- Visit our office in Regent 101 if you have additional questions

www.colorado.edu/registrar  303-492-6970

Be Boulder.
“Parent Tips” #1

• CU Parents Association (CUPA)
  ▪ Membership “application” on-line
  ▪ Benefits
    ✓ Communications (CU Parent E-Connection, CU Parent Newsletter, and more)
    ✓ Events
  ▪ Parent Council

• Getting Involved
  ▪ Volunteering
  ▪ Advocacy
  ▪ Admissions Support
  ▪ Philanthropy (Parent Fund)

Need help? Call Parent Relations
George “Barney” Ballinger at 303-492-1098 or ballinge@colorado.edu
Caro Henauw at 303-492-9112 or caro.henauw@colorado.edu
University of Colorado Boulder

Wardenburg Health Center
Overview of Today’s Presentation:

- Wardenburg Health Services
- Mandatory Insurance
- Payment
- Health Plan Options
- Required Immunization Forms
Wardenburg Health Center

Our services include:

• Medical Clinic
• Women’s Health Services
• Psychological Health and Psychiatry (PHP)
• Sports Medicine/Physical Therapy
• Lab and X-ray
• Pharmacy
• Nutrition Services
• Community Health

All students can use Wardenburg!
## Fall & Spring Hours

<table>
<thead>
<tr>
<th>Day</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday – Thursday</td>
<td>8AM – 6PM</td>
</tr>
<tr>
<td>Friday</td>
<td>8AM – 5PM</td>
</tr>
<tr>
<td>Saturday</td>
<td>10AM – 2PM</td>
</tr>
<tr>
<td>Sunday</td>
<td>Closed</td>
</tr>
</tbody>
</table>

*Hours change during summer, holidays, and breaks.*

*We are centrally located on campus near many residence halls.*
On-Site Pharmacy

- Full-service pharmacy including over-the-counter medications, vitamins, etc.
- Owned and operated by CU School of Pharmacy
- Accepts most nationwide insurance
  - Stop by the pharmacy to leave a copy of your insurance card
- To discuss transferring prescriptions call 303-492-8553
Payment for Wardenburg Services

Self-pay
• Wardenburg does not bill third-party insurance
• Student will be billed and is responsible for payment
• Student may submit claim form to their insurance company for potential reimbursement

Wardenburg Campus Care
• No fees for covered services at Wardenburg

Student Gold Health Insurance Plan
• No deductible for covered services at Wardenburg
Mandatory Health Insurance Policy

• CU-Boulder requires all students to have health insurance.

Automatic Enrollment

• Students taking six credits or more will be automatically enrolled in the Student Gold Health Insurance Plan and billed $1,695 per semester unless Wardenburg Campus Care is selected or coverage is waived by September 3, 2014.

Fall Enrollment Deadline: September 3, 2014
Campus Care includes:

- Colds, flu, sore throats and treatment of minor illnesses
- Men’s and women’s annual exams
- Diagnosis of broken bones and treatment of minor injuries
- Coverage of lab and X-ray services initiated by a Wardenburg provider
- No co-pay or deductible for covered services

Cost: $175 per semester

Coverage Dates:
- Fall: 8/18/14 – 12/31/14
- Spring (includes summer): 1/1/15 – 8/17/15
Important Considerations

- Cost of Campus Care may be lower than your deductible
- Your coverage in Boulder may be limited
- Difficulty finding a local primary care provider
- Transportation challenges
- Campus Care is a convenient supplemental plan
- Campus Care is a supplemental plan and does not meet the university’s health insurance requirement
Coverage Inside Wardenburg

- Comprehensive health insurance plan
- No deductible for covered services
- Primary care
- Allergy shots
- Lab and X-ray services
- Physicals and annual exams
- Routine immunizations
- Physical therapy
- Orthopedic consults
- Individual and group therapy
- Psychiatric care and medication management

Cost: $1,695 per semester

Coverage Dates:

- Fall: 8/18/14 – 12/31/14
- Spring (includes summer): 1/1/15 – 8/17/15
Coverage Outside Wardenburg

- $500 deductible for in-network provider; 80% coverage for most inpatient/outpatient services
- $1,000 deductible for out-of-network provider; 50% coverage for non-PPO providers
- Modest co-pay for specialists, urgent care, emergency, and hospitalization
- $50 prescription deductible/year then $15/$30/$60 co-pays
- Unlimited policy maximum
- Optional additional coverage: dental and vision
- National and international coverage

For detailed information and limitations visit www.colorado.edu/studentinsurance.
All new students must submit immunization forms by September 3, 2014.

Required forms:

1. Proof of MMR (2 doses of Measles, Mumps, and Rubella)
2. Meningitis Disease Information form
3. Tuberculosis (TB) Risk Screening form

Students will receive an email if forms have not been submitted.
1. Student Health Plan Selection
   - Student must complete online through http://MyCUinfo.edu
   - Instructions available at our info table
   - Once student is registered, selection can be made

2. Required Immunization Forms
   - Submit your forms at our information table, by fax, or by mail

Our website: www.colorado.edu/healthcenter
Visit Us Online!

Our website: www.colorado.edu/healthcenter

Be Boulder.
University of Colorado Boulder
Family Weekend 2014 (9/18 – 9/21)
- Information and registration available on-line @ http://parents.colorado.edu/familyweekend
- Register now
- Make lodging reservations now!

Student Season Sports Tickets
- Football only ($140) or football and basketball ($175)
  - CSU Game @ Sports Authority Field in Denver on 8/29
- Must be registered for at least 4 hours for fall 2014
- www.cubuffs.com

Need help? Call Parent Relations
George “Barney” Ballinger at 303-492-1098 or ballinge@colorado.edu
Caro Henauw at 303-492-9112 or caro.henauw@colorado.edu
Bursar’s Office
Billing, Payments, and Refunds
Presenter: Laura Raile

Bursar’s Office
Regent Administrative Center, Room 150
Boulder, Colorado
(303) 492-5381
bursar.colorado.edu
Summer Office hours, M-F, 9:00 am - 4:30 pm
Bursar’s Office

Everything you need to know about understanding your bill, making payments and getting refunds is right here.
Tuition is due September 3!
PARENTS – CUBill&Pay
• View and pay bill online
• View current detail
• Access CUBill&Pay through http://bursar.colorado.edu

STUDENTS – MyCUInfo
• View and pay bill online
• View current detail
• Sign-up for direct deposit
• Sign-up for two-payment plan
• Give others bill access (authorize a payer)
• Select/Waive health insurance
• Authorize COF (in-state students)
Authorized Payer

- Allows bursar staff to speak with you about your student’s finances only
- Gives you access to the student account
- Receive reminder emails when tuition and fees are online
- Can be anybody - up to five people
- Student needs to take action on MyCUInfo
When to check your student’s account

Monthly email reminders from bursar@colorado.edu

• Will show the balance due and due date
• A link to log in to CUBill&Pay
• How to make a payment and where to send it
• How to contact us if you have questions

Students will receive a similar email when tuition and fees are posted online.
Authorized Payer Login

Welcome to CUBill&Pay!

To access this site, your student needs to set you up as an Authorized Payer. Click here for instructions. After authorizing you as a payer, your student needs to give you the temporary password that he or she created.

Tuition and fees are posted to student accounts soon after students register for classes. See our website for specific dates. Tuition and fees are online only. Bills are never mailed. CUBill&Pay is the official means of generating tuition bills for all currently-enrolled University of Colorado Boulder students.

NOTE: A nonrefundable 2.75% service fee is charged if you pay with a credit or debit card. No service fee is charged if you pay with e-check.

Instructions for first-time users:

CU Boulder Main Campus
Continuing Education (UCBCE)

Please enter your login name and password in the fields below and then click the "Login" button. Please note login names and passwords are case sensitive.

Forgot Login Name  Forgot Password

Login Name: 
Password: 

Log in  Reset
Welcome Authorized Payers

You may have recently heard or read information related to an internet based bug called Heartbleed. It is important to note that at this time our payment processor NelNet is confident in reporting that there have been no known attacks leveraging this vulnerability. Having said that, as a best practice, we are encouraging you to change your password at this time to help in minimizing future risk. It is always a good practice to change your password every few months to ensure the security of your information.

Please choose from the options in the menu on the left.

To view an itemized statement and recent account activity, click View Accounts in the menu on the left.

NOTE: A nonrefundable 2.75% service fee is charged if you pay with a credit or debit card. No service fee is charged if you pay with e-check.

If you have questions about tuition, fees, payments, or refunds?
Contact Main Campus Bursar’s Office: bursar@colorado.edu or 303-492-5381
Contact Continuing Education Bursar’s Office: ecbursar@colorado.edu or 303-492-2212

If you have questions about scholarships, loans, or grants:
Contact the Office of Financial Aid: finaid@colorado.edu or 303-492-5091
Please do NOT pay here if you are a 3rd party sponsor (any entity billed directly by the university). Please call (303)492-4369 (Main Campus) or (303)492-6630 (Continuing Education) for inquiries about 3rd party sponsors.

Addresses for mailing your payment if you are not paying online:
Main Campus Payment Address
Continuing Education Payment Address
**View Accounts**

Please choose from the options in the "Select Action" drop-down menu.

**NOTE:** Statement balance is the balance as of the statement date. Current balance is the balance as of today.

<table>
<thead>
<tr>
<th>Account</th>
<th>Due Date</th>
<th>Amount Due</th>
<th>Statement Date</th>
<th>Statement Balance</th>
<th>Current Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boulder Tuition and Fees</td>
<td>09/03/14</td>
<td>$14,033.52</td>
<td>08/05/14</td>
<td>$14,033.52</td>
<td></td>
</tr>
<tr>
<td>UCBCE Tuition and Fees</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>$0.00</td>
</tr>
</tbody>
</table>

If you have questions about **tuition, fees, payments, or refunds?**

- Contact Main Campus Bursar's Office: bursar@colorado.edu or 303-492-5381
- Contact Continuing Education Bursar's Office: cebursar@colorado.edu or 303-492-2212

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Current Statement

Below is the itemized monthly statement.

- To see recent account activity (such as waiving insurance), select "Account Status" from the drop-down menu.
- To make a payment, select "Make Payment" from the drop-down menu. (Online payments are due before 12:00 midnight Mountain Time on the designated due date.)
- To see details about fees, please visit the appropriate website:
  Main Campus Student Fees
  Continuing Education Student Fees
- To mail a payment:
  1. Click on the PDF icon below.
  2. Print a copy of the statement.
  3. Detach the upper portion of the bill and send it with your payment to the listed address.

Account: Boulder Tuition and Fees

Fee detail: bursar.colorado.edu/tuition-fees
For dispute rights concerning tuition and fee charges, refer to:
bursar.colorado.edu/billing/tuition-dispute

Issue date is Mon., Aug. 5, 2014 Please click here to view a printable version of this E-Bill
# Account Summary

**Account:** Official Bill

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
<th>Charges</th>
<th>Credits/Payments</th>
</tr>
</thead>
<tbody>
<tr>
<td>03/05/14</td>
<td>Club Sports Fee</td>
<td>4.75</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>PSYC Course Fee</td>
<td>6.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Student Information System Fee</td>
<td>7.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Career Services Fee</td>
<td>12.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Arts &amp; Cultural Enrichment Fee</td>
<td>10.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>A&amp;S Tech (ASSET) Fee</td>
<td>15.84</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Athletic Fee</td>
<td>20.50</td>
<td></td>
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<tr>
<td>03/05/14</td>
<td>Student Computing Fee</td>
<td>67.24</td>
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<tr>
<td>03/05/14</td>
<td>Student Bus and Bike Programs</td>
<td>65.00</td>
<td></td>
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<tr>
<td>03/05/14</td>
<td>Student Health Fee</td>
<td>76.89</td>
<td></td>
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<tr>
<td>03/05/14</td>
<td>Rec Center Expansion Fee</td>
<td>107.02</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>New Student Fee</td>
<td>182.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Capital Construction Fee</td>
<td>170.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>PermitSA09373</td>
<td>331.80</td>
<td></td>
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<tr>
<td>03/05/14</td>
<td>Fall Student Fees</td>
<td>306.76</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Student Gold Insurance Plan</td>
<td>1,696.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Tuition Fall UNGR Res</td>
<td>5,316.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>Hsg Room &amp; Board</td>
<td>6,406.00</td>
<td></td>
</tr>
<tr>
<td>03/05/14</td>
<td>College Opportunity Fund Fall</td>
<td>782.00</td>
<td></td>
</tr>
</tbody>
</table>

**Billing Hours:** 12.0

**Activity Through:** 03/05/14

**Amount Due:** $14,033.52

**Due Date:** 09/03/14

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**Anticipated Aid**

<table>
<thead>
<tr>
<th>Aid Year</th>
<th>Term</th>
<th>Description</th>
<th>Expiration Date</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>2014 Fall</td>
<td>Federal Subsidized Stafford Loan</td>
<td>09/15/2014</td>
<td>1,200.00</td>
</tr>
<tr>
<td>2015</td>
<td>2014 Fall</td>
<td>Federal PLUS (Parent) Loan</td>
<td>09/15/2014</td>
<td>7,000.00</td>
</tr>
</tbody>
</table>

**Total Anticipated Aid:** $8,200.00
The importance of paying on time

- Tuition is due September 3
- Tuition is due at 5:00 pm MT on due dates (midnight if paid online)
- Avoid late and finance charges (1% of unpaid balance + $50)
- This is your student’s account, it will affect them
Making payments

- CUBill&Pay (online) – easy, fast, secure
  - American Express, MasterCard, Visa, Discover (2.75% service fee applies)
  - Checking or savings account (NO fee)
- Mail in your payment – address found on bill or on website
- In person at the Bursar’s Office – Regent
- Other (529 plans, wired payments, express payments, drop boxes, from your bank)
Refunds & Reasons for Refunds

- Financial aid pays more than amount billed
- Dropping a class (course fees)
- Bill is overpaid
- Late application of scholarship/aid
- Confirmation or housing deposit returned

Please note: new charges may appear after a refund is issued
Refunds & Direct Deposit

- Students will need to have a bank account in the United States of America
- They can set it up through MyCUInfo
- Runs every weeknight
- First Financial Aid deposit – August 22
# 2014-15 Tuition and Fees

**Undergrad/in-state/per semester/full time**

<table>
<thead>
<tr>
<th></th>
<th>A&amp;S ENVD/EDU</th>
<th>Business</th>
<th>Engineer</th>
<th>Journ/Music</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 hrs</td>
<td>$5,577</td>
<td>$7,869</td>
<td>$7,077</td>
<td>$5,733</td>
</tr>
</tbody>
</table>

Includes College Opportunity Fund stipend $1,125 and fees of $1,053
Guaranteed Tuition

• Four years of fixed tuition for out-of-state students
• Does not include fees or housing
• Fall 2014 through Summer 2018
• Switching colleges provision
• No action needed
## 2014-15 Tuition and Fees
Undergrad/non-resident/per semester/full time

<table>
<thead>
<tr>
<th>FIXED RATE FOR 4 YEARS</th>
<th>A&amp;S ENVD/EDU</th>
<th>Business</th>
<th>Engineer</th>
<th>Journ/Music</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group J</td>
<td>$16,758</td>
<td>$18,261</td>
<td>$18,081</td>
<td>$16,920</td>
</tr>
</tbody>
</table>

Includes fees of $1,053
New Students & Parents

Welcome! We're glad you're here!

You can find everything you need to know about online billing, payments, and refunds on our website. Here are a few good links to get you started!

- New Student Checklist – Important tasks to complete for the Bursar’s Office
- Money Matters – General information about how the Bursar's Office operates
- Parent Essentials Slideshow – Basics about billing and payments for first-time CU parents
- Common Questions from Parents
- 529 Savings Plans – How to pay with 529s
- When Your Child Turns 18 and Goes to College: What Parents Need to Know – Great article about student privacy and FERPA
Money Matters Session Tomorrow

- Financial Aid and Bursar’s Offices in a joint presentation.
- Top 10 tips from each office
- 1:00-1:45 in the Regent Administrative Center Room 302
- Open to Students and Parents
Thank you!

Bursar’s Office
Regent Administrative Center, Room 150
Boulder, Colorado
(303)492-5381
bursar.colorado.edu
Summer Office hours, M-F 9-4:30 pm
2014 Summer Send-Offs

- Hosted by CU parents, alumni, and friends
- A welcome to the CU Buff Community
- Occur mid-July through mid-August
- Electronic invitations to students and parents
- Postcard (in your bag)
- [http://parents.colorado.edu/events/summer-send-offs](http://parents.colorado.edu/events/summer-send-offs)
• Parking and Transportation Services, *The Guide to Student Life*, Pages 18 and 51 (www.colorado.edu/pts)

• Parking Services is a university auxiliary.

• 35,000 daily faculty, staff, students and visitors with only 8,000 parking spaces; alternative options available.

• Purchase a student permit, pay and appeal citations, register your student’s bicycle – all available online.
  - Commuter student online permit sales begin at 10 AM (MT) August 5th
  - Resident student online permit sales begin at 10 AM (MT) August 7th

Be Boulder.
“Parent Tips” 4

• Parents Reception @ 5:15 tonight in UMC Room 235
  - Relax, meet other parents, and CU staff
  - Entertainment
  - Appetizers and cash bar

• CUPA Coffee tomorrow morning
  - University Memorial Center Room 235
  - Drop in anytime between 8:00 and 8:30

Need help? Call Parent Relations
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Caro Henauw at 303-492-9112 or caro.henauw@colorado.edu
Questions!

Be Boulder.
As CU PARENTS

Be excited. Be engaged. Be here.
Be Boulder.